Quality Policy

At MobileWorxs Ltd, we are committed to delivering high-quality rugged mobile computing solutions, software, consultancy, and support services that meet and exceed our customers' expectations.

Our Quality Policy is founded on the following commitments and objectives:

1. **Customer Satisfaction:** We will understand the needs of our customers and deliver innovative, reliable, and efficient solutions to support their mobile workforce operations.
2. **Leadership:** Senior management is committed to setting measurable quality objectives aligned with our strategic goals, providing the necessary resources, leadership, and a culture of excellence.
3. **Engagement of People:** We value the active participation of our employees in maintaining and improving the Quality Management System (QMS). Their expertise, training, and involvement are essential to achieving and sustaining high quality.
4. **Continuous Improvement:** We are committed to the continual improvement of our products, services, and QMS through performance analysis, feedback, innovation, and risk-based thinking.
5. **Compliance:** We will satisfy all applicable legal, regulatory, statutory, and customer-specific requirements, maintaining the highest standards of quality and responsibility.
6. **Environmental and Climate Change Considerations:** We will minimise environmental impacts by promoting energy-efficient technology, ethical supply chain practices, and responsible waste management throughout the lifecycle of our products.

This policy provides the framework for establishing measurable quality objectives, which are monitored, reviewed, and updated during management reviews to ensure ongoing alignment with our business context, interested parties, and strategic direction.

This policy is communicated to all employees through induction, training, and regular awareness updates to ensure it is understood and applied. It is also available to relevant interested parties upon request.

The policy is reviewed at least annually, or sooner if there are significant changes to our business context, strategic direction, or stakeholder needs, to ensure it remains appropriate, effective, and compliant with ISO 9001.

Andrew Cahill
Managing Director
11th August 2025